

with her service and her genuine  
care for me. Pat is a great asset  
to your company.

Sincerely,

Barbara Tucker

2/15/08

Dear Vince,

I just wanted to take a  
moment to let you know what a great  
agent Pat is to me and my family.  
Pat makes me feel special. She's always  
ready to listen to me and to do what  
is the best policy for me. She has  
worked hard for me and I am happy